



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Appointment Times & CoS Reads –Recommendation to DAG

05-October-2023

The Context

- The Design Team took an action from DRG 9 to explore options around Service Appointment times and the impacts they would have on MHHS Design with the intention to recommend an option to DAG
- We engaged the impacted Participant Constituencies' DAG reps to either contribute or nominate contributors
- During discussion in the first workshop it became there were two separate, though interrelated questions that needed answering:
 1. ***Should CoS reads be aligned to UTC Midnight or matched against Supplier Registration (Clock midnight)?***
 2. ***Should Service Appointment times be aligned to UTC Midnight or matched against Supplier Registration (Clock midnight)?***

Decision 1: Change of Supplier Reading Times

Which areas are impacted by this decision?

Trad Meters No impact

- Billed to reads
- Settled against estimated consumption
- Reads can be +/- 5 days from CoS date

Advanced Meters No/Low Impact

- Billed almost exclusively to consumption data
- Settled against consumption data
- No gap identified

Unmetered No Impact

- Billed to consumption data
- Settled against consumption data
- No gap identified

Smart Meters High Impact

- Billed almost exclusively to reads
- Settled against actual HH consumption
- If CoS reads aren't aligned to Registration time there's misalignment of Billing vs Settlement

Should CoS reads be aligned to UTC Midnight or matched against Supplier Registration (Clock midnight)?

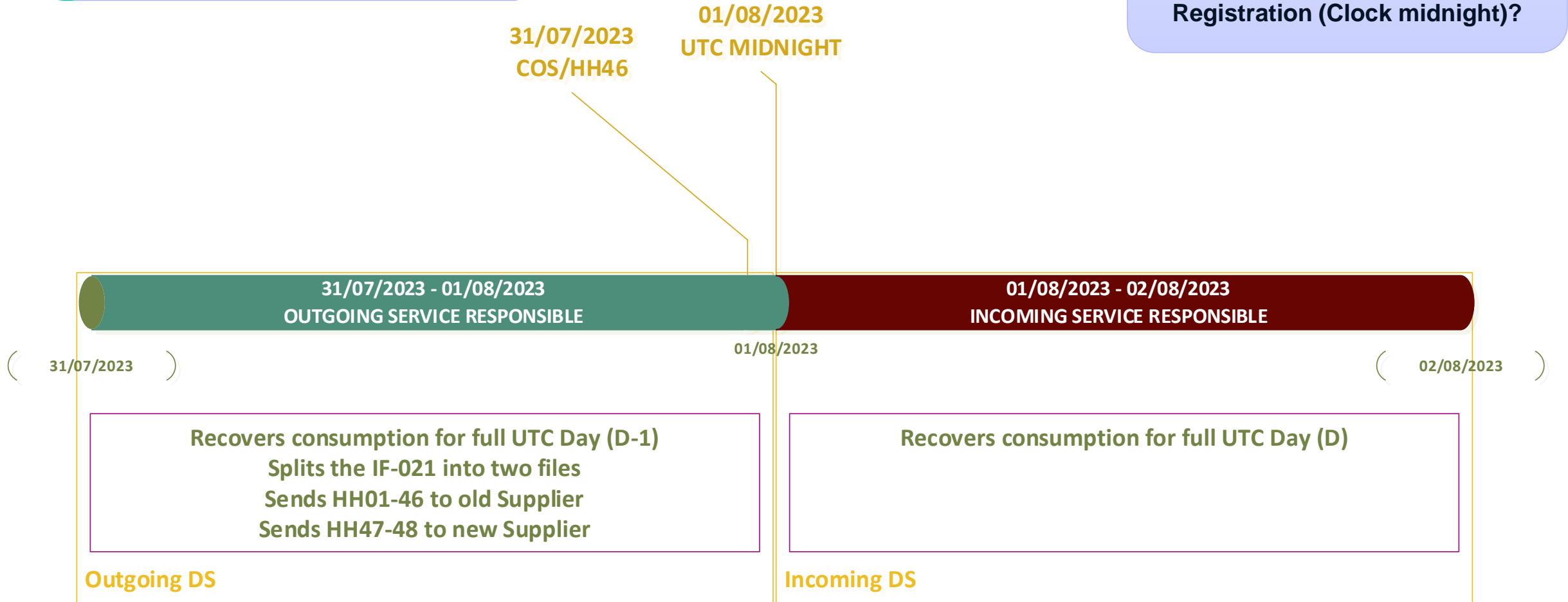
Should CoS reads be aligned to UTC Midnight or matched against Supplier Registration (Clock midnight)?

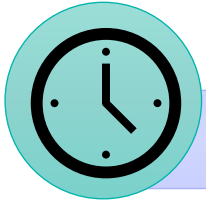
- Following lengthy discussions, we asked the Participant Representatives to vote for their preferred option.
- The unanimous vote was to recommend option 1, i.e. aligning CoS Reads to UTC midnight



Option 1: UTC

Should Service Appointment times be aligned to UTC Midnight or matched against Supplier Registration (Clock midnight)?



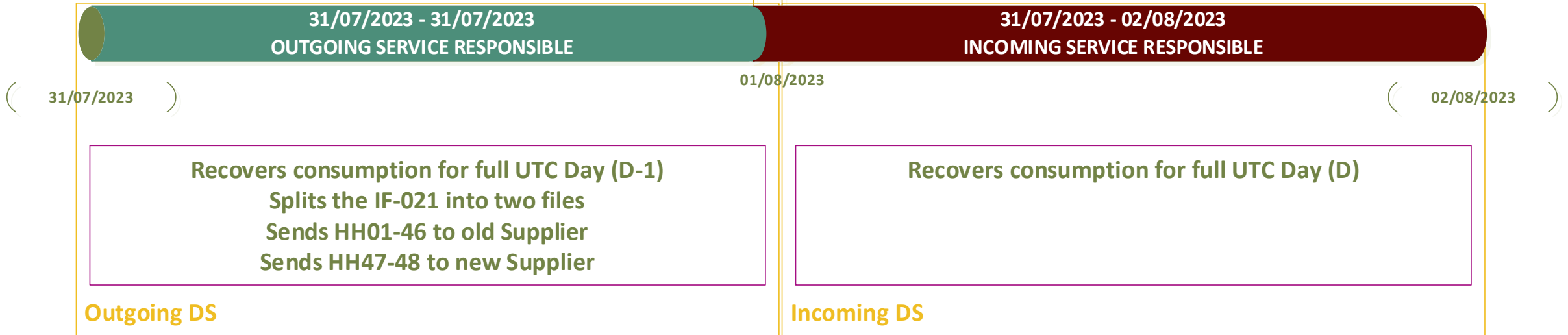


Option 2a: Clock with Actuals

Should Service Appointment times be aligned to UTC Midnight or matched against Supplier Registration (Clock midnight)?

31/07/2023
COS/HH46

01/08/2023
UTC MIDNIGHT



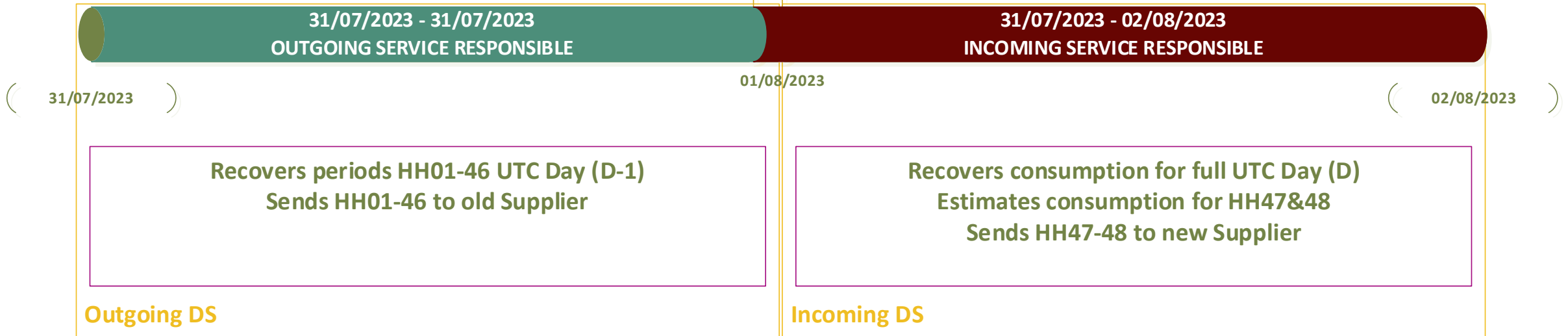


Option 2b: Clock with Estimates

Should Service Appointment times be aligned to UTC Midnight or be matched against Supplier Registration (Clock midnight)?

31/07/2023
COS/HH46

01/08/2023
UTC MIDNIGHT



Should Service Appointment times be aligned to UTC Midnight or matched against Supplier Registration (Clock midnight)?

- Following lengthy discussions, we asked the Participant Representatives to vote for their preferred option.
- The unanimous vote was to recommend option 1, i.e. aligning Service Appointment times to UTC Midnight

Thank you!

